



# Terri

## Property and Asset Manager

Joined The Parks Trust: 2021

### What do you do?

I am part of the team that manages our property portfolio, overseeing the maintenance, leasing and lettings of a wide variety of properties. A typical day usually involves instructing contractors, negotiating with tenants and visiting our sites.

### What did you do when you left school?

Whilst studying for my A Levels, I started a part-time retail job. After deciding university wasn't right for me, I left 6th Form and continued working in retail, while looking for a long term career. This led to a career in Dental Nursing. I completed a level 3 NVQ and worked in the dental profession as a nurse for almost 10 years.

### Why did you want to work for The Parks Trust?

I have lived in MK all my life and have been lucky enough to grow up surrounded by the parkland managed by The Parks Trust. I loved the idea of being part of a team that is an integral part of Milton Keynes.

### Describe your career journey so far.

After I had my children, I moved back into retail to take advantage of the flexible hours. I was lucky enough to have the opportunity to go back to the same store I worked in during my 6th Form years and I was promoted to the management team. After this I went to work for a software company as a receptionist. Here I had the responsibility of managing the company house, booking stays and managing the maintenance of the property.

I originally applied for a receptionist job at The Parks Trust. I was not offered this role but as I had some experience managing a property, I was offered the role of Assistant Property Manager. I am now a Property and Asset Manager. Having completed a RICS training course in Commercial Real Estate, I am now taking an access course at the University College of Estate Management. This will lead to an apprenticeship degree to help me achieve my long term goal to become a Chartered Property Surveyor.

### What skills or qualities do you need to be successful in your role?

Organisation is key, there are usually many tasks to complete and deadlines to meet across various properties.

Relationships with tenants and contractors is also extremely important, the ability to build and maintain working relationships will make your working life run smoothly.



### My words of wisdom...

You are never too old to start a new career, I am studying again after 20 years and looking forward what the future brings.